

COMMUNITY DIRECTOR UPDATE

MAY 1, 2025



COMMUNITY NEWS

Don't Forget to fill out your TSS! Your Voice Matters!

Have you had a chance to complete the 2025 Tenant Satisfaction Survey?

- Your feedback is anonymous.
- It helps us improve our service to military members and their families like yours.
- This survey helps us find ways to serve you better everyday.

UPCOMING COMMUNITY EVENTS

MUFFINS WITH MOM

Date: Friday May 9th
Time: 2:00PM - 3:00PM
Location: Housing Office

Come and enjoy having muffins with mom. Please RSVP with the office by May 8th.

MOTHER'S DAY ROSE DELIVERY

Date: Thursday May 8th - Delivery **Time:** 2:00PM - 4:00PM For Delivery **Location:** Main base and Hunley Park

Order a rose to be delivered to the special mother in your life. Please RSVP order by Tuesday May 6th.





Leasing Office Contact Information

(864) 768-3300

ibccontact@huntcompanies.com

(a) jbcharlestonfamilyhousing.com

COMMUNITY TRASH SCHEDULE

Every Thursday is trash pick-up. We do not do bulk pick up, however we do have a dumpster at the maintenance shop that you can take your bulk trash to.



COMMUNITY REMINDERS

MAINTENANCE TIPS

Please remember to change your air filters every 30 days as required by the manufacturer. You can pick up air filters from Self-help or place a Work Order. Changing of the air filter will benefit you in a variety of ways

Improved Air Quality:

Dirty filters trap dust, pollen, pet dander, and other allergens, which can worsen respiratory
problems and trigger allergies. Regularly changing the filter ensures that these pollutants are
removed from the air you breathe.

Enhanced Energy Efficiency:

A clogged air filter restricts airflow, forcing your HVAC system to work harder and consume more
energy to maintain your desired temperature. Replacing the filter regularly ensures optimal
airflow and reduces energy consumption, saving you money on utility bills.

Extended HVAC Lifespan:

 A dirty filter can damage other parts of the HVAC system, potentially leading to costly repairs or premature replacement. By keeping your filters clean, you help your HVAC system run more efficiently and last longer.

Reduced Health Risks:

• Clean air filters help prevent the spread of airborne allergens and pollutants, reducing the risk of respiratory infections and other health problems.

Improved Comfort:

 A clean air filter ensures that the air circulating through your home is clean and comfortable, creating a more pleasant environment for you and your family.

MERV 9 or higher air Filters are not authorized to be utilized in our systems; use of these products can result in damaging the HVAC system in a variation of ways:

- While higher MERV ratings mean better filtration, they can also lead to increased airflow
 resistance. This is because the filter media becomes denser and more complex to trap smaller
 particles, which can make it harder for air to pass through. This can lead to
- Damage to the Blower motor.
- Loss of air flow throughout the unit.
- Restricted airflow over coil causing the unit to freeze over.
- Ductwork to sweat specifically around the registers in upstairs rooms.

EMPLOYEE SPOTLIGHT

Position: Resident Maintenance Supervisor

Jennifer Pirkel Is our Maintenance Supervisor here at JBC. She is from South Carolina, so she has a special passion for South Carolina. "I have been here almost 5 years and love working with my colleagues. I enjoy being able to help military families out and getting to know them."





COMMUNITY REMINDERS

UPCOMING LOCAL EVENTS

54TH ANNUAL CHARLESTON GREEK FESTIVAL

Date & Time: Friday, May 9, 2025 – 4PM-9PM

Saturday, May 10, 2025 – 11AM-9PM Sunday, May 11, 2025 – 12PM-5PM

Location: 30 Race Street, Charleston, SC 29403

The Charleston Greek Festival is a celebration of fun and Greek culture! Attendees can enjoy Greek food, wine, live music, and dancing. The oldest festival in the Charleston area, dating back to 1970, the Charleston Greek Festival is the 3rd largest festival in the Lowcountry with 35,000+ attendees over one weekend each year.



CHARLESTON FARMERS MARKET

Date & Time: Saturday's April - November

8:00AM - 2:00PM

Location: 329 Meeting St., Charleston SC 29403

The Charleston Farmers Market is held each Saturday from 8AM - 2PM from April to the end of November in Marion Square.
Locals and tourists enjoy strolling through the Charleston Farmers Market, which has been voted "Best Outdoor Event" & "Best Attraction" in Charleston for multiple years in a row. Market goers will find a large selection of produce, plants, herbs, flowers, prepared foods, as well as breakfast and lunch vendors, live entertainment and arts and crafts from local artisans. Whether you are a local who frequents the Charleston Farmers Market or a tourist visiting for the weekend, the market has something for everyone to enjoy.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director Anna Behm

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Director of Operations Ann Kimball

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