

JAN '23 NEWSLETTER

HAPPY NEW YEAR!

Hunt Military Communities is gearing up for what we know will be a busy 2023.

Our annual scholarship program, sponsored by the Hunt Heroes Foundation, will kick off on January 12 and run through March 2, 2023. Please share this exciting program with any active service member, military spouse, or dependent looking to attend secondary or technical school. Those interested are encouraged to apply at <u>HuntHeroesFoundation.org</u>.

IMPORTANT UPDATES

• The updated Dispute Resolution Process is now available on each community website. We invite you to become familiar with the process should it be needed.

- Resident Guidelines have also been updated and uploaded to each community website. These guidelines contain valuable information for you to reference while a resident of Hunt Military Communities.
- The DoD recently announced the 2023 BAH rates. We have sent several communications addressing these new rates and their vital impact on each of our communities and your homes. If you have any questions, we invite you to contact your Community Director, who will be happy to discuss your new rate.

OUR CEO'S MESSAGE

Dear Hunt Military Communities Residents,

Happy New Year!

Early in 2022, HMC promised to focus on the resident experience and listening to the needs of our residents. I am proud to say we did that and so much more. Several vital accomplishments include restructuring how we prepare homes for new residents, completing focus groups in each community, and the specific areas our residents wanted to address. Another important initiative was focusing on increased energy conservation measures and developing a robust data program to better serve our residents with enhanced maintenance tracking and performance management. All of these initiatives will meet and exceed the needs of our residents.



Our plans for 2023 are well underway and will complement what we started in 2022. We will continue to focus on maintenance, increased communication, and customer service. I will update you each month on initiatives we are working on and those we have accomplished.

Again, Happy New Year, and best wishes for a happy, healthy, and prosperous year.

Semper Fidelis,

Brian Stann President and CEO Hunt Military Communities

864-768-3300 @JBCFamilyHousing @JBCFamilyHousing f

COMMUNITY ANNOUNCEMENTS

In observance of the New Year, our offices will be closed on Monday, January 2nd. If you have a maintenance emergency, please use our website or mobile app for assistance.

COMMUNITY IMPROVEMENTS

As a reminder, for the remainder of the year, you will continue to notice shrub and tree trimming being done. The roofing project in Hunley Park is now complete! We hope that those of you that received a new roof are happy with the improvement. Thank you all so much for your cooperation with this project, and please stay tuned for more improvements in the future!

IMPORTANT EVENTS

New Year's Brunch

Celebrate and bring in the New Year with us! Stop by the Hunt Community Center, from 11:00 AM – 3:00 PM, on January 5th for a festive brunch and drinks.

MEET OUR FRIENDLY STAFF

Sandra Berkos Community Director Kathleen Dakin Resident Service Specialist

Janice Ryan Community Manager Madalyn Freitag Resident Service Specialist

CONTACT INFORMATION

Office Hours: Monday – Friday, 8:00 am – 5:00 pm Office Number: 864-768-3300 Email: JBCContact@HuntCompanies.com Facebook: @JBCFamilyHousing Website: JBCharlestonFamilyHousing.com





HUNT HEROES FOUNDATION SCHOLARSHIP STARTS - JANUARY 12TH



EMPLOYEE SPOTLIGHT David Day

David is a Maintenance Tech here at Joint Base Charleston Family Housing. David loves working on cars and working out! When asked what he loves the most about his job, David said, "I love being able to give back and fix residents' issues right away with my attention to detail, so it is fixed right the first time."



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