



October 2017

Your JBC Housing Team...

Management Office

1501 Touhey Blvd
Charleston AFB, SC 29404
Office: 843.552.0600 Fax:
843.614.6045
Monday-Friday 9am-6pm

Sandra Berkos- Community Director
Janice Ryan- Community Manager
Danilo Troncoso- Resident Services
Shawn Ravenell-Resident Services
Rebecca Barbee-Resident Services

Maintenance Office

1597 S O'neal
Charleston AFB, SC 29404
Office: 843.552.3358
24hr Emergency:855.831.3499 (FIXX)

Albert Marrero-Maintenance Director
Tyisha Gregory-Maintenance Dispatch
Luke Nesmith- Maintenance Tech
Lawrence Lee- Maintenance Tech
Ariel Rivera-Maintenance Tech
Evan Jones-Maintenance Tech

BE OUR FAN ON FACEBOOK!

<https://www.facebook.com/JointBaseCharlestonfamilyhousing/>

We are on Facebook. If you would like to receive information about your community, view housing tips and so much more, be sure to turn on your notifications. It's simple. Follow these 3 quick steps:

Like us on Facebook

Hover your mouse over the liked button located on the cover photo

Check get notifications

Supercharge your social experience with us and like the Joint Base Charleston Family Housing Facebook page. We will see you there!

We have a new website...please check it out!

www.jbcharlestonfamilyhousing.com



Dear Neighbor,

We're listening and we need your feedback! Our annual Resident Satisfaction Survey will take place from October 2-31, 2017. Don't miss this opportunity to offer your opinions and suggestions.

The survey was developed by CEL and Associates, a nationally recognized real estate consulting firm. The Department of Defense selected CEL to survey our residents annually as part of our performance assessment. Your participation and feedback on the services you appreciate and areas in which we can improve is invaluable to us and provides crucial data on how we can better serve you. Concerns? This helps us address them. Compliments? We'll pass them along!

We will have the Surveys at our Community Center, Maintenance Office and HMO office. Completing the survey takes less than 10 minutes. Once complete, you will seal it in the envelope provided and place it in a secure survey drop box at any of the three offices. Please make sure your envelope is sealed prior to dropping in the drop box. You will also be given a raffle ticket for one of our many amazing prizes!

Survey results are confidential and anonymous. CEL compiles data and provides data to us. The identification items on the survey – bar code and numbers – simply identify the neighborhood in which you live. The do not identify an individual resident in any way.

September Photo Gallery.....Thank you for your participation!



Hunt is Creating the *Sense of Community* by offering the following resident events.....Please join us!

Along with back to school and college football, fall means the annual CEL resident satisfaction survey is just around the corner! We rely on your survey responses and comments to highlight what we're doing well and where we have challenges. For example, this year we had many fantastic events such as Watermelon Day and the HUNT hotdog Van! We'll be delivering surveys the first week in October, so keep your eye out for an email from CEL or a door to door drop-off of the survey! Best of all, you'll have the opportunity to win some great prizes, including a month of **FREE RENT!**



Join us!
CEL PARTY IN THE PARK

Check out all of our events for the month of October on Facebook at <https://www.facebook.com/jointBaseCharlestonfamilyhousing/>

11 October from 2:30PM - 4PM
At the main park on Maryland in Hunley Park

Enjoy snacks and drinks with your neighbors and fill out your CEL survey!

Fill out your survey that day and receive 10 raffle tickets—each for a drawing of a \$100 gift card! Raffle tickets will give you 10 chances at the big prize at the end of October... which is one month's free rent!

Questions? Call our Management Office at 843-552-0600.

CEL
LABORATION!

JOINT BASE CHARLESTON

Hope to see you at all of the events!



JOIN US FOR A CEL PIZZA PARTY!

Please Share **BeeCuzz WeCare**

16 October from 4PM - 5:30PM
at the JBC Community Center on Main Base

ENJOY PIZZA WITH YOUR NEIGHBORS **AND** FILL OUT YOUR CEL SURVEY!

Fill out your survey for a chance to win One month's free rent, Fitbit, Yeti Cooler, Yeti 30 oz Rambler Cup or 55" Flat screen TV

Questions? Call our Management Office at 843-552-0600.

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JBC CEL-ebrates you!
Resident Appreciation Week
OCTOBER 2-6!

Monday 10/2 PEP IN YOUR STEP MONDAY
Stop by the office and fill out your CEL survey and grab a fresh brewed cup of Starbucks coffee from 7am to 9am.

Tuesday 10/3 Tasty TUESDAY
JBC Food Truck will be driving through the community from 12-3pm delivering icecream and CEL surveys!

Wednesday 10/4 WILLIE WONKA WEDNESDAY
Willie Wonka candy all day at the community center when you fill out your CEL survey.

Thursday 10/5 Thirsty Thursday
Enjoy a "Coke and a Smile" when you fill out your CEL Survey

Friday 10/6 CEL Harvest Festival
Join us for a pig roast, karaoke, DJ, Jump Castle, snow cones... Come out and fill out your survey and win one of 5 great prizes.

Everyone that fills out a survey will be handed a ticket for a prize that we will be raffling off at the end of the week! You do not have to be present at the raffle to win.

Fill out a CEL survey to join in on the fun!

Questions? Call our Management Office at 843-552-0600.

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JOIN US for a RESIDENT SATISFACTION SURVEY KICKOFF CARNIVAL!

FRI. OCT. 6th 6-8pm
JBC Community Center

Enter A Raffle to win a prize!
Enjoy a pig roast with your friends & neighbors.

Come out and fill out your survey for a chance to win 55" TV, Fitbit, Yeti Cooler, Yeti 30oz Rambler Cup and the big prize of one month's free rent.

Questions? Call our Management Office at 843-552-0600.

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Stay Tuned For Dates and Info on these Activities! Event Flyers and Newsletters are Mass emailed, posted on Facebook and posted at the office every month. Be sure to Check for upcoming events!